

# The Digital Millennium Copyright Act

It's Crusoe's policy to respond to clear notices of alleged copyright infringement. Our response to these notices may include removing or disabling access to material claimed to be the subject of infringing activity and/or terminating subscribers. If we take action in response to a notice, we may try to notify the alleged infringer or the operator of the affected site. We may also document notices of alleged infringement on which we act.

This page provides instructions for filing the following types of complaints:

- Infringement Notification
- Counter notification

## Infringement Notification

To file a notice of infringement with us, please send an email to [legal@crusoeenergy.com](mailto:legal@crusoeenergy.com) with the following information:

- Your full legal name;
- Full legal name of copyright owner;
- Description of copyrighted work; and
- Location of the allegedly infringing material (provide URLs, their corresponding Crusoe Cloud Platform IP addresses, and the timestamp and timezone at which you observed the alleged infringement).

Please note that you will be liable for damages (including costs and attorneys' fees) if you materially misrepresent that a product or activity is infringing your copyrights. Indeed, in a past case, a company that sent an infringement notification seeking removal of online materials that were protected by the fair use doctrine was ordered to pay such costs and attorneys fees. The company agreed to pay over \$100,000 (please see [Online Policy Group v. Diebold, Inc.](#) for more information). Accordingly, if you are not sure whether material available online infringes your copyright, we suggest that you first contact an attorney.

## Counter Notification

The administrator of an affected site or the provider of affected content may make a counter notification pursuant to sections 512(g) (2) and (3) of the Digital Millennium Copyright Act. When we receive a counter notification, we may reinstate the material in question.

To file a counter notification with us, please send an email to [legal@crusoeenergy.com](mailto:legal@crusoeenergy.com) with the following information:

- Your full legal name;
- The specific URLs or other unique identifying information of material that Crusoe has removed or to which Crusoe has disabled access; and
- An explanation of why you are requesting reinstatement

Please note that you will be liable for damages (including costs and attorneys' fees) if you materially misrepresent that a product or activity is not infringing the copyrights of others. Accordingly, if you are not sure whether certain material infringes the copyrights of others, we suggest that you first contact an attorney.

# Account Termination

For Crusoe Services that have account holders or subscribers, Crusoe will, in appropriate circumstances, terminate repeat infringers. If you believe that an account holder or subscriber is a repeat infringer, please follow the instructions above to contact Crusoe and provide information sufficient for us to verify that the account holder or subscriber is a repeat infringer.